

INTERNAL AUDIT SECTION

PERFORMANCE INDICATORS 2019/20 - TO 31st DECEMBER 2019

	Performance Indicator	2018/19 Target	2018/19 Actual	2018/19 Actual to Month 9	2019/20 Target	2019/20 Actual to Month 9	RAG Rating
Local PI	Audit Plan Completion %	80%	70.45%	49.13%	75%* 56.25%**	48.14%	Amber
Local PI	% of Agreed Actions for Weaknesses Identified	90%	100%	100%	90%	100%	Green
Local PI	% of Agreed Actions completed after 6 months	80%	80%	100%	80%	70%	Amber
Local PI	% of Audit Clients at least "satisfied" with the service	95%	97%	100%	95%	100%	Green
Local PI	Average number of days taken to issue Final Reports	5 days	1.28 days	1.40%	5 days	2.76 days	Green
Local PI	% of Audits completed within time allocated	75%	91%	95%	75%	84%	Green
Local PI	% of Performance Reviews undertaken within previous 12 months	100%	100%	100%	100%	100%	Green
Local PI	Average number of sick days per person (cumulative average)	5 days	15.83 days	7.00 days	6 days	7.33 days	Red

* Annual Target

** Target to Month 9